

Coordinated Services Committee

Objective: To increase coordination among service providers and systems of care, maintain inventory of services and establish seamless access to mainstream programs in order to improve the quality, efficiency, and effectiveness of services to homeless persons.

Accomplishments for 2009:

- Updated list of resources and distributed to agencies and providers, including First Call
- Created agency information spreadsheet (who, what, when, where of all agencies)
- Created and distributed street information card for the homeless
- Routinely collected and distributed information regarding services on the Peninsula

Goals	Action Steps	Key Agencies	Expected Outcomes	Priority
Further Develop and Maintain Resource Tools	<ol style="list-style-type: none"> 1. Develop regular schedule to provide resource updates to United Way-Peninsula's First Call, United Way-Williamsburg's I & R service, and 2-1-1. 2. Update and distribute the Street Card, Meal Listing and USDA Food Site Listing 3. Create Regional Map of Homeless Service System 4. Create resource listing for ex-offenders 	United Way-Williamsburg; United Way-Peninsula; Food Bank of Virginia Peninsula ; Shelter/Housing providers	<ul style="list-style-type: none"> • Accurate and concise information available to alleviate confusion 	1
Identify discharge planning policies related to Department of Corrections	<ol style="list-style-type: none"> 1. Collect current discharge planning policies for the following systems of care: foster care, healthcare, mental health, and corrections 2. Identify service providers and their role with discharge planning within that system of care 	Department of Corrections (DoC)	<ul style="list-style-type: none"> • Clarify plans to prevent homelessness for persons discharged from correctional facilities. 	2
Increase Awareness and Communication across the Continuum	<ol style="list-style-type: none"> 1. Schedule monthly presentations from service providers across the region 2. Schedule trainings and/or information sessions based on feedback provided by Task Force members 3. Increase committee participation especially with faith based community 	All service providers within region	<ul style="list-style-type: none"> • Increased Task Force participation • Increased knowledge of available services and programs 	3
HEARTH Act Changes	<ol style="list-style-type: none"> 1. Collect current information on education services for homeless children 2. Support CoC planning by identifying and working on areas that need to be addressed or strengthened as a result of changes related to the HEARTH Act 	Coordinated Services Subcommittee members	<ul style="list-style-type: none"> • Improve CoC score 	4

Goals	Action Steps	Key Agencies	Expected Outcomes	Priority
Identify opportunities for instituting Central Intake Systems across the CoC	<ol style="list-style-type: none"> 1. Determine the current disposition of Central Intake Systems in the region 2. Work with agencies involved in the development of these systems 	Coordinated Services Subcommittee members	<ul style="list-style-type: none"> • Efficient and effective service delivery 	5
Event Development	<ol style="list-style-type: none"> 1. Gauge interest in coordinating CoC events to serve homeless population 2. Identify possible events, key agencies needed for coordination 3. Obtain support from COH and funding agencies 	Coordinated Services Committee members	<ul style="list-style-type: none"> • Opportunities for outreach and assistance • Linkages to mainstream benefit programs 	6

DRAFT