

What our parents are saying

Here is a sample of comments made by parents and others about the College. We aim to do the best we can in providing a good quality boarding environment for country parents and students. Apart from the compliments we also get justifiable, critical comments made by some parents over particular aspects of the College. We take these onboard and will accept fair comments and respond to fair “take it on the chin” remarks. We may not always agree on issues but as long as parents are fairly heard and responded to (which may not always be in their favour) we can maintain an amicable relationship.

“Thanks to all the staff who were so kind and caring to him last year – we are sure without a doubt that 2007 was his most enjoyable school year and the environment at the hostel was a big part of this. He will have plenty of good memories and made a lot of friends...” 2007.

“ Dear and all the Supervisors of the Boys Wing.... I would like to thank you for the care and effort you have put into your work maintaining order, providing encouragement and ensuring the wellbeing of the students. I know all my kids have enjoyed their time there.” 2008

We would like to thank the staff of the College, who have been very easy to communicate with, and for everything they have done for... over the past two years. The College is a wonderful environment for him to have been in, and we have been very happy with its facilities and general feel of the place. We would have no hesitation in recommending the College to other families” 2008

“Thankyou so much for caring for my son All the best for the future.” Card 2008

Keep it up as we as parents, applaud your efforts and are very appreciative of all you do for our children. This is what sets Narrogin Residential College above the rest of the pack and why we will continue to send our children to Narrogin Residential College.” Parent Survey 2008.

“Thankyou! For your time, your effort, your genuine care for our children, your obvious love of your job as it makes our lives, as parents, so much easier.” Parent Survey 2008.

“The staff are fantastic. Our kids like them very much”. Parent Survey 2008.

“Overall very impressed with the College. As for the meals I understand they have a huge amount to prepare and cannot be particular for fussy pupils. I think they do an outstanding job and all the staff must be commended for an outstanding job.” Parent Survey 2008.

“So far we have been more than impressed with Narrogin Residential College. High standards are expected – guidelines/rules are fair and “black and white.” Parent Survey 2008.

“Thankyou for your support of Over the year. May you all have a well deserved rest over the Christmas break” 2009

“As.....Grandmother I want to say thankyou for the care and support you have all given him over the last 3 years. I have another grandson at a private school in Perth and have always thought that the hostel compares very favourably with them. “ 2009

“Our thanks for your fine hospitality, fabulous food and professionalism in hosting our recent Administrators Briefing..... Narrogin District Education office, 2009.

“Thankyou so much for everything. I hope to catch up with you all in the future. Thankyou for all the great times you gave me. I really enjoyed Singapore”. Student 2009

“.....seems to be having a positive start to her boarding experience and my contact with your staff has been entirely positive – each person I have spoken to has been professional, efficient and friendly, which is very reassuring for a first time boarding-mum. Thankyou.” 2009

“The male supervisors and prefects, especiallywere extremely helpful whenever it was required” 2009

“I am very pleased that the standard is so high. I thank the hostel for that. I congratulate ... and his team for the wonderful environment that he is providing for my child...” Parent Survey 2010.

“Impressed with the high standards expected” Parent Survey 2010.

Suggestions or Comments? – “I don’t have any, we are more than satisfied on how the hostel is with our child” Parent Survey 2010.

“Our daughter is very happy and very well looked after” Parent Survey 2010.

“Any problems, they are straight on the phone, plus they give you positive reports on how your child is going.” Parent Survey 2010.

“I do appreciate the balance between new staff who are younger with more senior staff who are well acquainted with the rules. It’s a big adjustment learning hostel life and patience goes along way” Parent survey 2010.

“Ta very much for the lovely Grandparents (Day) lunch. It was a very lovely day, well worth the drive from Perth ... it was a beautiful lunch”. Well done to everyone.” Grandparent thankyou card, 2010.

All quotes are from original statements extracted from cards, Surveys, emails and letters. Personal references have been omitted for confidentiality reasons.